

DESIGNING TECHNOLOGY TO EMPOWER USERS: DEAF FIND VOICE, EXECUTIVES CREATE IDENTITY AND GRANDPAR- ENTS FIND SANITY WITH T-MOBILE SIDEKICK TECHNOLOGY



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Due to the promised confidentiality given during interviews of T-Mobile executives and others, I've been asked to not post this paper to the public. However, if you would like to read this paper, please contact me at patrick@sims.berkeley.edu.

Many thanks,

patrick